

SW Transfer Policy XP Hitachi Array Based SW

Scope: This document defines the allowable software license transfers of XP Hitachi Array Based SW and provides the guidelines and processes to complete a transfer. This applies to software license transfers between HP Supported arrays of the **same HW Family ONLY**. See below for examples:

XP48 to XP48, XP512 to XP512,
XP128 to XP128, XP1024 to XP1024,
XP10000 to XP10000, XP12000 to XP12000
XP24000 to XP24000, XP20000 to XP20000
XP48 to XP512, XP512 to XP48
XP128 to XP1024, XP1024 to XP128
XP10000 to XP12000, XP12000 to XP10000
XP24000 to XP20000, XP20000 to XP 24000
P9500 to P9500

For transfers between different HW Families (i.e. XP1024 to XP24000), use the HP XP Preferred Customer Software Upgrade Program (4.81). Find more information at:

<http://salessupportops.corp.hp.com/contracts/promotions/sf53.htm>

Once at this page, click on the 4.81 HP XP Preferred Customer Software Upgrade Program link.

XP12000 and Prior SW License Transfers:

The following is a list of terms and conditions that must be satisfied prior to allowing a SW license transfer:

- The entire capacity of the SW title on the original array must be transferred.
- The original array must be completely stripped of the SW functionality. The SW cannot be used on the original array after the transfer.
- The SW License key **MUST** be de-installed from the original array. Note: For certain SW titles, this requires items created by the SW to be deleted (LUN's, P-vols, S-vols, etc).
- The original hard copy License for the original array must be destroyed by an HP representative.
- A SW Certificate of Removal (see page 2) must be completed and signed by the customer or the appropriate HP Sales Manager.

Note: For XP12000 and Prior transfers where the above cannot be satisfied, escalation is required to HP XP Management.

XP24000, XP20000 and P9500 SW License Transfers:

The rules for transfers for the XP24000/XP20000/P9500 HW Platform are similar to the XP12000 and prior with the exception that certain partial transfers are allowed. Capabilities have been added to the microcode to allow smaller keys to be installed on top of larger keys. Because of this, partial transfers are allowed in 'cost neutral' scenarios. These are scenarios where the transfer has **no negative financial impact to HP**. These scenarios will be evaluated by XP Supply Chain on a case by case basis.

Transfer Process:

1. Fill out the Transfer Form on page 2 of this document and e-mail to SWD-License-Administration@hp.com
2. XP Supply Chain will review the request and provide the appropriate license keys if approved.
3. Provide confirmation to XP Supply Chain that the license transfer actions were completed (new license keys were installed and SW disabled if required). For XP12000 and Prior SW License Transfers, fill out the form on page 3 of this document and e-mail to SWD-License-Administration@hp.com.

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Transfer Form

Review above conditions and confirm that they can be met. Next, fill out the following information and provide to XP Manufacturing. Send the completed form via e-mail to SWD-License-Administration@hp.com. The request will be reviewed within 2 business days.

Note: For XP12000 and prior HW platforms, the entire capacity of the SW title on the original array must be transferred. 'Partial' transfers are not allowed.

Date: _____

HP Sales Manager: _____

Customer Information: _____

Array Platform: _____

S.N. of the original array (Source): _____

S.N. of array the SW is being transferred to (Target): _____

Information about SW titles and capacities being transferred:

SW Product #	SW Title	Source Array		Target Array	
		Qty Before	Qty After	Qty Before	Qty After

Reason for Request: _____

I certify that the above conditions can be met for this particular transfer situation.

HP Sales Manager
 (On behalf of the Customer) Signature: _____

Date: _____

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Certificate of Removal

For XP12000 and prior SW license transfers, fill out the below form signifying that the SW titles have been de-installed from the original array and the SW license certificates have been destroyed. Send the completed form via e-mail to SWD-License-Administration@hp.com.

Date: _____

HP Sales Manager: _____

Customer Information: _____

Array Platform: _____

S.N. of the original array: _____

Information about titles that HAVE BEEN DE-INSTALLED:

SW Product #	SW Title	Qty

I certify that License keys listed in the table above have been DE-INSTALLED from the original array and any SW license certificates have been destroyed.

HP Sales Manager
(On behalf of the Customer) Signature: _____

Date: _____