

ASCDI ANTI-COUNTERFEIT POLICY

Members of the Association of Service and Computer Dealers International (“ASCDI”), and Subscribers to the ASCDI Trading Network (“ATN”) have pledged to honor and abide by the ASCDI Anti-Counterfeit Policy in order to eliminate, or mitigate the impact of, counterfeit IT goods and develop best practices and strategies to identify, inspect, test, properly dispose of and report encounters with counterfeit product.

The ASCDI Anti-Counterfeit Policy reflects the dedication of ASCDI Members (“Members”) and ATN Subscribers (“Subscribers”) to maintain the highest level of integrity and responsibility toward the information technology industry, customers and members of public and private enterprises.

The ASCDI will enforce its Anti-Counterfeit Policy through its Ethics Committee, which considers alleged violations and renders Sanctions, including suspension or expulsion from the ASCDI and/or the ATN.

The ASCDI will maintain a Counterfeit Database that will 1) identify known or admitted individuals and companies that originate or traffic in counterfeit products; 2) track known counterfeiting techniques and methods; and 3) track known sales transactions and ASCDI ethics matters that have involved counterfeit products. The database will be made available to all ASCDI Members and ATN Subscribers, and to law enforcement agencies, and to other reporting entities as determined from time to time by the ASCDI.

ASCDI Anti-Counterfeit Policy

Members of the ASCDI and Subscribers to the ATN agree to the following:

Article 1

Members and Subscribers agree to maintain and enforce a “No Tolerance” policy against knowingly and intentionally trafficking in counterfeit products. Any owner, director, officer, employee or contractor found to be knowingly and intentionally trafficking in counterfeit products will be subject to immediate termination.

Article 2

Members and Subscribers agree that if they have supplied a counterfeit product, as determined by agreement between the supplier and a customer or by competent authority as recognized by the ASCDI, they will immediately replace the product with a genuine product or refund payment of the purchase price to the customer;

Article 3

Members and Subscribers agree that every effort must be made to eliminate counterfeit products from the information technology supply chain and, in so doing, they agree that no claim or demand will be made seeking return of a counterfeit product, and they agree they will quarantine any counterfeit product coming into their possession pending proper disposal.

Article 4

Members and Subscribers agree that even if they sell IT products without taking physical possession of the products, they fully agree to and adopt this Policy and acknowledge they are bound by its terms.

Article 5

In keeping with these principles, Members and Subscribers make the following pledge:

- (a) They will ban counterfeit products from their premises, except as necessary to comply with quarantine requirements;
- (b) They will adopt and enforce internal anti-counterfeit protocols designed to identify and quarantine counterfeit products, and will report all encounters with suspected counterfeit products as prescribed by the ASCDI;
- (c) They will participate in the ASCDI ethics process, which for suspected counterfeit products shall include the following:
 - 1. They will respond to any Ethics Complaint and will participate in all relevant ethics proceedings;
 - 2. The parties to a transaction that may be subject to an Ethics Complaint by reason of suspected counterfeit product, will cooperate in attempting to determine if the product is counterfeit;
 - 3. If the product is suspected to be counterfeit, the parties will cooperate in identifying the ultimate supplier of the counterfeit product; if product is determined to be counterfeit, they will file an ASCDI Ethics Complaint against the ultimate supplier;
- (d) They will provide written communication to all employees via email and posted notices, advising employees of their adoption of the ASCDI Anti-Counterfeit Policy. The written communication will include the following information and directions:
 - 1. The details and requirements of the ASCDI Anti-Counterfeit Policy;
 - 2. Directions to employees that, upon discovery of a counterfeit item, they shall immediately report all evidence of suspected or confirmed counterfeit products to their immediate supervisor, and the supervisor shall immediately notify management who shall immediately commence the company quarantine process;
 - 3. Directions to employees that, upon being advised that the employer may have supplied counterfeit products to a third party, the employees shall obtain all

evidence available about the suspected or confirmed counterfeit products and report the evidence to their immediate supervisor. Employees shall not request return of the suspected counterfeit product.

4. The specific actions to be taken to complete the quarantine process;
 5. The specific actions to be taken to report the counterfeit product(s) to the supplier, to the ASCDI, and to law enforcement.
- (e) They will promptly respond to any notice provided by any customer of a suspected counterfeit product supplied by the Member or Subscriber.
- (f) They will cooperate with any reasonable request for information related to a specific suspected counterfeit product.
- (g) They agree that if they are in violation of the ASCDI Anti-Counterfeit Policy, they are subject to disciplinary action consistent with the ASCDI Code of Ethics remedies, which may include suspension and/or expulsion from the ASCDI and/or the ATN.

Conclusion

The Ethics Committee reviews infractions of the ASCDI Anti-Counterfeiting Policy by its Members, ATN Subscribers, and Non-Members. Members and/or Subscribers found in violation of the ASCDI Anti-Counterfeiting Policy will be subject to disciplinary action as set forth in the ASCDI Procedure for Filing and Processing Complaints.